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CONNECT WEEKLY

HEART TO HEART with the EDITOR

Momentum supports Reward and Recognition Programme STARS Award Winner Quarter One 2021



**Joanne Connolly, Supervisor
Winner of Momentum Support
Star Award Quarter 1, 2021**



Name: *Joanne Connolly*

Department: *Supervisor, University Hospital Waterford*

Congratulations Joanne Connolly STARS Award Winner Quarter One 2021. How do you feel about this?

I can hardly describe how I feel. I was emotional, happy, so thrilled to be recognised in this way. I was just doing my job, playing my part with in the Team.

How do you find working for Momentum Support?

For Eighteen years I was working in the Coffee Shop. Then Momentum Support were awarded the contract one year and 3 months ago. I remember when David Ferguson and Sinead Grogan came to introduce themselves. In that moment I felt I knew David already. When I heard there was an opportunity to interview for the Supervisor role, I was very interested. I had an interview and was successful. I honestly believe they changed my life through giving me the opportunity to better my life.

Would you like to share a dream with us? My dream is to grow more as a person and develop my Skills to be Management in the future.

On a final note? I want to thank Brian for giving me the opportunity. I always consider Brian like a mentor. By only listening to him I learn. He has a great command of the English Language. I believe Momentum Support want to give people the chance to progress in life and in the Company.

Joanne has been a supervisor with Momentum Support in the University Hospital Waterford since January 2020. In this time Joanne has shown continuous improvement, has proven herself to be trustworthy. Her commitment to the site is just phenomenal. Joanne shows excellent leadership skills and comes to work with a positive attitude every day!

Joanne is very proactive and ahead of the game, she goes out of her way to ensure her tasks are completed to the best of her ability and at times even stays late after her shift to ensure information that needs to be passed on to the evening shift has been communicated. Joanne is a go to person for a lot of people on this site. I have personally watched her encourage, support and mentor many cleaning operatives who have excelled as a direct result of Joanne's hard work and dedication.

Her role is one of responsibility and can at sometimes place her in a situation whereby she is answerable not only to clinical Nurse Managers, but also the Assistant Director of Nursing which can be challenging. One of the Assistant Directors of Nursing personally praised Joanne for her hard work and dedication and for "turning around the medical wards". The standards of cleaning in the areas that Joanne is responsible for has increased since she has come on board. I believe people like Joanne deserve the recognition for their efforts and given the challenging times we have had in recent months; Joanne didn't even appear phased. The job just gets done. I could see Joanne progressing with Momentum Support in the future and I believe she has all the qualities we look for in a Supervisor. I really hope that Joanne wins the star nomination as I am genuinely blown away by her work ethic, her dedication and positivity, something which is much needed in these hard times.

Brian Phelan

Site Manager
Momentum Support
University Hospital Waterford



**David Ferguson, Operations Director,
Joanne Connolly Supervisor, University
Hospital Waterford. Winner of
Momentum Support Star Award Quarter
One 2021**

