



# Mission Right

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Cleaning & Security Solutions for Business

## CONNECT WEEKLY

# HEART TO HEART with the EDITOR

### Momentum supports Reward and Recognition Programme STARS Award Winner Quarter four 2020



Left to Right: Momentum Support Operations Manager Kenneth McDonald, Ismena Wymyslo Winner of Momentum Support Star Award Quarter four 2020

**Name:** Ismena Wymyslo

**Department:** Working Supervisor, Blanchardstown Centre

***Congratulations Ismena Wymyslo as STARS Award Winner, how do you feel in this moment?***

I am surprised and very happy to receive the Stars Award.

***As a STARS Award Winner, I would like to hear more about you?***

I come from Poland and I have worked in the Blanchardstown Centre for nearly sixteen years. It is unbelievable how quick the time has passed. When I arrived first with my family, I joined my sister working in Beshoff Fish Shop in Phibsborough. My brother-in-law told me about some vacancies in the Blanchardstown Centre where he was the Manager. I completed the application process and was successful. For a time, I worked both jobs eventually deciding Momentum Support was for me.

***What role do you carryout in the Blanchardstown Centre for Momentum Support?***

I am the Working Supervisor on the early morning shift, starting at 3.30am till 9am which I really enjoy. I have a diverse team and every member strives to deliver operational excellence. The Centre is so big it keeps me busy. The Customers are so friendly and we really like to help them because the Centre is so important to the local Community of Blanchardstown. I feel part of the entire team at the Centre, like one big happy family.

***Why were you nominated?***

When I joined the Centre in May 2005 I had hardly any English language. This made me understand how vulnerable one can feel when coming to Ireland first! Kindness is so important through supporting others in need. I was lucky to be in a position to take private English classes. This meant that I could help other Team members with translations from Polish to English. I was nominated in 2020 by Paula Gaspari, Site Manager for supporting the Momentum Support Training Academy through working with all the staff to download the APP and also complete the course through translating the Quiz. I am so grateful for this acknowledgement.

***Who or what has inspired you to be the person you are today?***

I am inspired by family, especially my own family as I am now a Grandmother with two very special Grandchildren. During COVID-19 Pandemic I realised how lucky I was to be part of my grandchildren lives as they grow up in Ireland.

*Ismena is a real star! She supported the Training Academy working with all the staff to download the APP and also complete the course through translating the Quiz. Her confidence has grown from strength to strength over the Years. I am so proud of Ismena.*

**Paula Gaspari Site Manager, Blanchardstown Centre**

***What is your dream?***

My dream is that my family stay well and the Pandemic is over soon.

***Have you any plans how to spend the 250 Euro Voucher?***

I will buy a Camera.

***What do you like to do in your spare time?***

I love going to the Gym normally, with the Pandemic I walk 30,000 steps per day.

***What is your life Motto?***

Don't worry, be happy 😊

***One last word?***

Thank You Paula for nominating me. I am delighted to be part of the Momentum Support Team and I hope to be here for another 16 Years!



Left to Right: Momentum Support Operations Manager Kenneth McDonald, Ismena Wymyslo Winner of Momentum Support Star Award Quarter four 2020 & Paula Gaspari, Site Manager

*Ismena consistently steps up to support the Site Manager with training the staff on the APP for the Training Academy. She is a worthy recipient of this award and I am delighted to have her as part of the team.*

**Kenneth McDonald, Operations Manager**

