



## CONNECT WEEKLY

### HEART TO HEART with the EDITOR



**Name:** *Veronika Synakova*  
**Position:** *Working Supervisor*

#### **When did you join Momentum Support?**

I joined Momentum Support as a Cleaning Operative in 2018 when Momentum Support were successfully awarded the Citi Bank contract. After eighteen months I resigned to return to Slovakia. I re-joined Momentum Support in May 2020 in Dublin Bus. When Jolanta Urbasiute, Account Manager presented me with an opportunity to progress my career further I accepted the transfer to Belvedere College for a role as a Working Supervisor which included some cleaning duties.

#### **Tell me about your role in Dublin Bus and what you liked most about your role?**

When I joined Dublin Bus in May 2020, I was assigned to the Clontarf Station. It was very challenging during the COVID-19 pandemic, working on the frontline as we were in lockdown. I was part of the Sanitation Team ensuring all the Buses were safe and ready for use. I really liked working on the Site as the people had a great Team Spirit. I remember one day the drivers presented flowers and chocolates as a Thank You. It felt so special to be acknowledged by them for doing a great job.

#### **Tell me about your role in Belvedere College**

My role in Belvedere College is very challenging as the school has re-opened and we have many students. I am part of a great team who are focused on delivering high BIC Sc standards across all areas of the school. Only last week I completed the Train the Trainer Course with Sinead Wood Learning and Development Manager. I really enjoyed the course and I hope that one day soon I will use my new skills to train new people.

#### **What Actor do you like? & why?**

Tom Hardy is a brilliant Actor. I have read much about him and he seems like a good person.

#### **What do you like about Ireland?**

I really like the beaches and the Parks in Ireland as in Slovakia the Sea is not so available.

#### **One last comment:**

**I really like the Irish people because they are very friendly Thankful and helpful!**

*Veronika is quite new to the role; it is a demanding site with over 1,000 boys in the school but Veronika has grown into this role very quickly and is liked by both clients & colleagues. She is doing a great job.*

Kind Regards,  
Sharon McNally, Operations Manager



*Hi Veronika,  
Well done this week the place is looking well. If you can focus on the areas, we discussed on today walk that will be great. Again, thank the team on my behalf for the good work so far.  
Best,  
Steve Gamble  
Facilities Manager*

