



## CONNECT WEEKLY

### HEART TO HEART with the EDITOR



*Name: Paul Bradley*

*Position: Housekeeping - Janitor*



*When did you join Momentum Support?*

I joined Momentum Support on the 9<sup>th</sup> of December 1999. I am just coming up to twenty-one years of service.

*Tell me about the roles you have held during your time with Momentum Support in Brown Thomas, Dublin?*

My first job with Momentum Support in Brown Thomas, Dublin was in Toilet Services which I did for about seven years. My duties back then included cleaning toilets and also ensuring the white towels and perfumes were fully stocked. Every thirty minutes I was responsible for signing off on the toilet check-sheet as this ensured standards were met. I was transferred in 2007 to the back of house area where my duties included changing the bins, dealing with spillages and delivering stock on a request basis. I receive many requests from all areas across the store. I take pride in delivering all requests on time with a smile of course!

*Congratulations Paul you were a nominee for the Brown Thomas Awards - "The Extraordinary Peoples Awards 2019" Share with me some words that supported your nomination?*

One person submitted "I feel Paul deserves this as he helps every single person but doesn't get any credit for it. He is at the end of the phone every day and whatever we need he arrives with a smile on his face".

*How did you hear the good news that you were nominated? Tell me about the actual Awards?*

I first heard the good news from Ramona Mandachi, Site Manager that I was nominated for a Brown Thomas Award, it felt great I was so happy! Then I received an invitation to attend an Awards Dinner in the Brown Thomas Restaurant on the 3<sup>rd</sup> floor. At the Awards we had a lovely meal and I met the Brown Thomas Management and other nominees from across the Brown Thomas Group Cork, Galway and Limerick. It was a great night, one to remember! I received a goody bag and toasted my success with champagne. I was so glad to be acknowledged in this way.

*Paul you have worked with Momentum Support over twenty Years, please share with me the reasons for such loyalty?*

I really like my job with Momentum Support in Brown Thomas, Dublin. My role changes every moment depending on the calls I receive. I get on really well with the Momentum Support Team I work with and also the Brown Thomas Staff I receive the calls from daily

*What is your motto in life? Share with me a personal achievement that is a result of having this mind set?*

My Motto is "Eat Healthy and Stay Fit". I really like running in the Phoenix Park and also cycling. A personal best for me was to have completed two marathons in 2011 and 2012 each at a distance of 26 miles. I successfully raised funds for Brother Kevin, Capuchin Day Centre. "I walk the talk! as these days I walk a lot, which I really enjoy.

