



CONNECT WEEKLY

HEART TO HEART with the EDITOR

Momentum supports Reward and Recognition Programme STARS Award Winner Quarter Two.



Louise Connolly
Winner of Momentum Star Award

Name: Louise Connolly

Department: Cleaning Operative, University Hospital Waterford

Congratulate Louise Connolly as STARS Award Winner, how do you feel in this moment?

I was overwhelmed to be recognised and to receive the Stars Award

As a STARS Award Winner, I would like to hear more about you?

I come from Waterford City. I have been working in the Hospital for nineteen years. I started off in the Café at the main entrance then I transferred over to the cleaning department.

What role do you carryout in the University Hospital Waterford for Momentum Support?

I am currently working as a Cleaning Operative in the paediatric ward and I absolutely love it. The children are amazing they are not my own but I treat them as they are. I feel part of the team with the nurses and doctors. Like one big happy family.

Why were you nominated?

On Good Friday 2020 "it was a good Friday" I was working up in the Theatre and Julie the Theatre Manager contacted Brian Phelan, Momentum Support Site Manager to say how well I had carried out my duties and delivered the highest of standards, Brian put me forward for the STARS AWARDS

Who or what has inspired you to be the person you are today?

I am really inspired to be of service to the Patients. When I am asked to carry out Cleaning duties in other areas apart from my Ward. I feel motivated to do the job well as it impacts the patients and hospital visitors.

What is your dream?

My dream is to continue with Momentum Support but hopefully work a twelve-hour shift in the future as my children are getting older and I would like 3 days off per week. Maybe have the opportunity to further develop myself within the company.

"She was very grateful to have received this nomination and award and it was well deserved", Brian Phelan, Site Manager

Have you any plans how to spend the 250 Euro Voucher?

I am going to purchase a lovely item of jewellery which I had asked my daughter for Christmas 2020, now I can enjoy sooner.

What do you like to do in your spare time?

I like to go walking

What is your life Motto?

Always be kind to the unkind people

One last word?

I like working for Momentum Support since they came on board in September 2020. They listen to what I have to say and it gets resolved quickly. I want to say that David and Sinead are amazing, they listen to everything and take time out of a busy schedule to come and see me when in Waterford. A special thanks to Catherine and Brian as they do more than enough. I met the "main man", Colin Maybin back in March 2020 and he is also amazing.



Left to Right: Brian Phelan, Site manager. Louise Connolly, Winner of Momentum Star Award and Joanne Connolly, Site Supervisor

